# Self-evaluations and Board Norms



## THE WASHINGTON STATE BOARD OF EDUCATION

An education system where students are engaged in personalized education pathways that prepare them for civic engagement, careers, postsecondary education, and lifelong learning

#### COVER: BOARD SELF-EVALUATION AND NORMS

Prepared for the September 2019 Board Meeting

#### Information item.

#### As related to:

□ Goal One: All students feel safe at school, and have the supports necessary to thrive.
□ Goal Two: All students are able to engage in their schools and their broader communities, and feel invested in their learning pathways, which lead to their post-secondary aspirations.
□ Goal Three: School and district structures and systems adapt to meet the evolving needs of the student population and community, as a whole. Students are prepared to adapt as needed and fully participate in the world beyond the classroom.

 □ Goal Four: Students successfully transition into, through, and out of the P-12 system.
□ Goal Five: Students graduate from Washington State high schools ready for civic engagement, careers, postsecondary education, and lifelong learning.

□ Goal Six: Equitable funding across the state to ensure that all students have the funding and opportunities they need, regardless of their geographical location or other needs.
☑ Other

#### Materials included in packet:

- Summary of Evaluation Scores
- Evaluation Comments (additional materials)
- Current Board Norms

#### Synopsis:

The Board members and staff responded to a survey to assess the degree to which the Board is meeting the standards established within the Board norms and evaluate their performance of their duties, in alignment with the strategic plan. The survey results provide a starting point for a conversation about where the Board should focus as we identify areas for improvement. The survey will also serve as a foundation for a conversation about revisions to the Board norms and bylaws.

## 2019 SBE Self-evaluation Scale Results

- The questions were taken from Board Norms and from Executive Director evaluation form, with some additional questions added.
- 1-5 scale (1-Not Evident, 2- Needs Improvement, 3-Meets Expectations, 4- Exceeds Expectations, 5 Distinguished Performance, or Not Observed, for any item where you feel like you have an insufficient basis to respond)

#### **Respondents:**

- 13 Board Members
- 6 Staff Members

\*Percentages are approximate\*

| Question           | 0 – Not  | 1 – Not  | 2 – Needs   | 3 – Meets    | 4 – Exceeds  | 5 –           |
|--------------------|----------|----------|-------------|--------------|--------------|---------------|
| Queenen            | Observed | Evident  | Improvement | Expectations | Expectations | Distinguished |
|                    | Observed | Lviacite | improvement | Expectations | Expectations | Performance   |
| Board meetings     |          |          |             | 58%          | 21%          | 21%           |
| focus on SBE       |          |          |             | 58%          | 21%          | 21%           |
|                    |          |          |             |              |              |               |
| goals as           |          |          |             |              |              |               |
| articulated in the |          |          |             |              |              |               |
| Strategic Plan,    |          |          |             |              |              |               |
| while recognizing  |          |          |             |              |              |               |
| that other         |          |          |             |              |              |               |
| matters may also   |          |          |             |              |              |               |
| be part of a       |          |          |             |              |              |               |
| meeting agenda.    |          |          |             |              |              |               |
| At Board           |          |          |             | 42%          | 37%          | 21%           |
| meetings, Board    |          |          |             | 4270         | 5770         | 21/0          |
| members            |          |          |             |              |              |               |
|                    |          |          |             |              |              |               |
| maintain the       |          |          |             |              |              |               |
| dignity and        |          |          |             |              |              |               |
| integrity          |          |          |             |              |              |               |
| appropriate to an  |          |          |             |              |              |               |
| effective public   |          |          |             |              |              |               |
| body.              |          |          |             |              |              |               |
| All Board          | 5%       |          | 5%          | 54%          | 26%          | 10%           |
| members play a     |          |          |             |              |              |               |
| meaningful role    |          |          |             |              |              |               |
| at Board           |          |          |             |              |              |               |
| meetings and in    |          |          |             |              |              |               |
| the Board's        |          |          |             |              |              |               |
| overall            |          |          |             |              |              |               |
| operations.        |          |          |             |              |              |               |
| Board members      | 10%      |          |             | 68%          | 16%          | 5%            |
| consistently       | 10%      |          |             | 0070         | 10%          | J70           |
|                    |          |          |             |              |              |               |
| attend and         |          |          |             |              |              |               |
| prepare for        |          |          |             |              |              |               |
| Board meetings,    |          |          |             |              |              |               |
| and read the       |          |          |             |              |              |               |
| materials in       |          |          |             |              |              |               |
| advance of the     |          |          |             |              |              |               |
| meeting.           |          |          |             |              |              |               |
| Board members      | 5%       |          |             | 26%          | 42%          | 26%           |
| endeavor to        |          |          |             |              |              |               |
| understand the     |          |          |             |              |              |               |
| views of other     |          |          |             |              |              |               |
| members and to     |          |          |             |              |              |               |
| engage in civil    |          |          |             |              |              |               |
| discussion, while  |          |          |             |              |              |               |
| embracing a        |          |          |             |              |              |               |
| healthy debate     |          |          |             |              |              |               |
|                    |          |          |             |              |              |               |
| on policy issues.  |          |          |             | 470/         | 210/         | 2.20/         |
| Board meetings     |          |          |             | 47%          | 21%          | 32%           |
| start on time and  |          |          |             |              |              |               |
| end on time.       |          |          |             |              |              |               |

| Board members                         |      | 10%        | 63%  | 21%  | 5%    |
|---------------------------------------|------|------------|------|------|-------|
| hold their                            |      |            |      |      |       |
| questions                             |      |            |      |      |       |
| (except for brief                     |      |            |      |      |       |
| clarifying                            |      |            |      |      |       |
| questions) until                      |      |            |      |      |       |
| the end of each                       |      |            |      |      |       |
|                                       |      |            |      |      |       |
| presentation, or                      |      |            |      |      |       |
| until the                             |      |            |      |      |       |
| presenter offers                      |      |            |      |      |       |
| a designated                          |      |            |      |      |       |
| "pause" for                           |      |            |      |      |       |
| questions.                            |      |            |      |      |       |
| During Board                          |      |            | 79%  | 5%   | 15%   |
| discussions, each                     |      |            |      |      |       |
| Board member                          |      |            |      |      |       |
| speaks with                           |      |            |      |      |       |
|                                       |      |            |      |      |       |
| purpose.                              | 50/  | <br>4.4.0/ | 200/ | 2024 | 2004  |
| The Board Chair                       | 5%   | 11%        | 28%  | 28%  | 28%   |
| governs the                           |      |            |      |      |       |
| meetings to                           |      |            |      |      |       |
| ensure that the                       |      |            |      |      |       |
| discussions and                       |      |            |      |      |       |
| deliberations are                     |      |            |      |      |       |
| leading to a                          |      |            |      |      |       |
| focused                               |      |            |      |      |       |
| outcome.                              |      |            |      |      |       |
| The Board's                           |      |            | 57%  | 21%  | 21%   |
| consideration of                      |      |            | 2.73 |      |       |
| and voting on                         |      |            |      |      |       |
| business items is                     |      |            |      |      |       |
| deliberate and                        |      |            |      |      |       |
|                                       |      |            |      |      |       |
| has clear                             |      |            |      |      |       |
| outcomes.                             | 1=0/ |            | 100/ |      | 0.00/ |
| Board members                         | 15%  |            | 42%  | 5%   | 36%   |
| maintain the                          |      |            |      |      |       |
| confidentiality of                    |      |            |      |      |       |
| executive                             |      |            |      |      |       |
| sessions.                             |      |            |      |      |       |
| Written                               |      | 16%        | 63%  | 10%  | 10%   |
| materials are                         |      |            |      |      |       |
| provided in                           |      |            |      |      |       |
| advance of                            |      |            |      |      |       |
| meetings to                           |      |            |      |      |       |
| Board members                         |      |            |      |      |       |
| and include the                       |      |            |      |      |       |
|                                       |      |            |      |      |       |
| necessary to                          |      |            |      |      |       |
| inform Board                          |      |            |      |      |       |
| discussion and                        |      |            |      |      |       |
| decisions.                            |      |            |      |      |       |
| In the spirit of                      | 10%  | 10%        | 58%  | 10%  | 10%   |
| the "no                               |      |            |      |      |       |
| · · · · · · · · · · · · · · · · · · · |      |            |      |      |       |

| surprises" Board<br>Norm, Board<br>members seek<br>clarification or<br>additional<br>information as<br>needed prior to a<br>Board meeting.<br>Concerns<br>regarding agenda<br>items are<br>directed to the<br>Board Chair or                               |     |     |     |     |     |
|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----|-----|-----|-----|-----|
| Executive<br>Director in<br>advance.                                                                                                                                                                                                                       |     |     |     |     |     |
| The Executive<br>Committee<br>operates<br>effectively, and<br>has appropriate<br>levels of<br>communications<br>and shared<br>information with<br>non-Executive<br>Committee<br>members<br>regarding<br>Executive<br>Committee<br>actions and<br>meetings. | 26% |     | 47% | 16% | 10% |
| Board<br>committees,<br>both formal and<br>ad hoc, operate<br>effectively and<br>engage<br>appropriately<br>with the full<br>Board.                                                                                                                        | 5%  | 16% | 58% | 21% | 5%  |
| Each Board<br>member is<br>dedicated to the<br>work of the<br>Board.                                                                                                                                                                                       | 5%  | 5%  | 32% | 32% | 26% |
| Each Board<br>member gives<br>other members<br>an opportunity<br>for advance                                                                                                                                                                               | 17% |     | 61% | 11% | 11% |

| · · ·             |     |     |     |     |     |
|-------------------|-----|-----|-----|-----|-----|
| review of         |     |     |     |     |     |
| proposals to the  |     |     |     |     |     |
| Board and         |     |     |     |     |     |
| adheres to the    |     |     |     |     |     |
| "no surprises"    |     |     |     |     |     |
| Board Norm.       |     |     |     |     |     |
| Each Board        | 10% |     | 58% | 21% | 10% |
| member            |     |     |     |     |     |
| supports Board    |     |     |     |     |     |
| decisions and     |     |     |     |     |     |
| policies when     |     |     |     |     |     |
|                   |     |     |     |     |     |
| providing         |     |     |     |     |     |
| information to    |     |     |     |     |     |
| the public, and   |     |     |     |     |     |
| allows the Chair  |     |     |     |     |     |
| or a Board        |     |     |     |     |     |
| designee to be    |     |     |     |     |     |
| the               |     |     |     |     |     |
| spokesperson for  |     |     |     |     |     |
| the Board to the  |     |     |     |     |     |
| media.            |     |     |     |     |     |
| In all            | 6%  |     | 42% | 26% | 26% |
| communications    | •   |     | /.  |     |     |
| with outside      |     |     |     |     |     |
| stakeholders and  |     |     |     |     |     |
| with the public,  |     |     |     |     |     |
| Board members     |     |     |     |     |     |
| maintain the      |     |     |     |     |     |
| dignity and       |     |     |     |     |     |
| integrity         |     |     |     |     |     |
|                   |     |     |     |     |     |
| appropriate to an |     |     |     |     |     |
| effective public  |     |     |     |     |     |
| body.             |     |     |     |     |     |
| The Board         | 6%  |     | 37% | 47% | 10% |
| communicates      |     |     |     |     |     |
| reliably,         |     |     |     |     |     |
| accurately, and   |     |     |     |     |     |
| transparently     |     |     |     |     |     |
| with outside      |     |     |     |     |     |
| stakeholders.     |     |     |     |     |     |
| The Board         |     | 11% | 26% | 42% | 21% |
| actively seeks    |     |     |     |     |     |
| input and         |     |     |     |     |     |
| feedback from     |     |     |     |     |     |
| outside           |     |     |     |     |     |
| stakeholders      |     |     |     |     |     |
| when developing   |     |     |     |     |     |
| Board policies,   |     |     |     |     |     |
| and Board         |     |     |     |     |     |
| members           |     |     |     |     |     |
|                   |     |     |     |     |     |
| participate in    |     |     |     |     |     |
| opportunities to  |     |     |     |     |     |

| engage with        |      |  |      |      |      |
|--------------------|------|--|------|------|------|
| outside            |      |  |      |      |      |
| stakeholders.      |      |  |      |      |      |
| In all             |      |  | 58%  | 11%  | 31%  |
| communications     |      |  |      |      |      |
| with the           |      |  |      |      |      |
| Executive          |      |  |      |      |      |
| Director and with  |      |  |      |      |      |
| SBE staff, Board   |      |  |      |      |      |
| members            |      |  |      |      |      |
| maintain the       |      |  |      |      |      |
| dignity and        |      |  |      |      |      |
| integrity          |      |  |      |      |      |
| appropriate to an  |      |  |      |      |      |
| effective public   |      |  |      |      |      |
| body.              |      |  |      |      |      |
| The Board allows   | 5%   |  | 48%  | 26%  | 21%  |
| the Executive      | 5,0  |  | .0,0 | _0/0 | -1/0 |
| Director to lead   |      |  |      |      |      |
| and manage the     |      |  |      |      |      |
| SBE staff and      |      |  |      |      |      |
| does not           |      |  |      |      |      |
| interfere with or  |      |  |      |      |      |
| undermine that     |      |  |      |      |      |
| relationship.      |      |  |      |      |      |
| Board members      | 28%  |  | 50%  | 11%  | 11%  |
| communicate        | 2070 |  | 5070 | 11/0 | 11/0 |
| concerns and       |      |  |      |      |      |
| communications     |      |  |      |      |      |
| regarding Board    |      |  |      |      |      |
| operations, staff, |      |  |      |      |      |
| and stakeholder    |      |  |      |      |      |
| relationships to   |      |  |      |      |      |
| the Executive      |      |  |      |      |      |
| Director or Board  |      |  |      |      |      |
| Chair.             |      |  |      |      |      |
| he Board has a     |      |  | 58%  | 21%  | 21%  |
| respectful         |      |  | 20,3 |      |      |
| working            |      |  |      |      |      |
| relationship with  |      |  |      |      |      |
| the Executive      |      |  |      |      |      |
| Director and       |      |  |      |      |      |
| communicates       |      |  |      |      |      |
| reliably and       |      |  |      |      |      |
| clearly with the   |      |  |      |      |      |
| Executive          |      |  |      |      |      |
| Director.          |      |  |      |      |      |
| The Board has      |      |  | 63%  | 21%  | 16%  |
| respectful         |      |  | 20/0 |      | _0/0 |
| working            |      |  |      |      |      |
| relationships      |      |  |      |      |      |
|                    |      |  |      |      |      |

| with members of              |      |      |      |             |      |
|------------------------------|------|------|------|-------------|------|
| the SBE staff.               |      |      |      |             |      |
| Individual Board             | 26%  |      | 53%  | 11%         | 10%  |
| members do not               | 20%  |      | 3370 | 11/0        | 1070 |
| manage or direct             |      |      |      |             |      |
| staff to perform             |      |      |      |             |      |
| tasks without                |      |      |      |             |      |
|                              |      |      |      |             |      |
| approval of the<br>Executive |      |      |      |             |      |
| Director or the              |      |      |      |             |      |
|                              |      |      |      |             |      |
| support of the               |      |      |      |             |      |
| Board.                       | 270/ | 400/ | 240/ | <b>F</b> 0( | 50/  |
| Board members                | 27%  | 42%  | 21%  | 5%          | 5%   |
| consistently                 |      |      |      |             |      |
| respond on a                 |      |      |      |             |      |
| timely basis to              |      |      |      |             |      |
| staff requests for           |      |      |      |             |      |
| information and              |      |      |      |             |      |
| evaluations.                 |      |      |      |             |      |
| The Board                    | 5%   |      | 37%  | 37%         | 21%  |
| periodically                 |      |      |      |             |      |
| adopts, and                  |      |      |      |             |      |
| annually                     |      |      |      |             |      |
| updates, a multi-            |      |      |      |             |      |
| year Strategic               |      |      |      |             |      |
| Plan that is based           |      |      |      |             |      |
| on the Board's               |      |      |      |             |      |
| Mission, Vision              |      |      |      |             |      |
| and Values.                  |      |      |      |             |      |
| The Board                    | 5%   | 11%  | 53%  | 26%         | 5%   |
| maintains its                |      |      |      |             |      |
| focus on items in            |      |      |      |             |      |
| the Strategic                |      |      |      |             |      |
| Plan.                        |      |      |      |             |      |
| The Board adopts             | 10%  | 10%  | 53%  | 16%         | 11%  |
| annual legislative           |      |      |      |             |      |
| priorities and               |      |      |      |             |      |
| advocates for                |      |      |      |             |      |
| legislation that is          |      |      |      |             |      |
| consistent with              |      |      |      |             |      |
| and that                     |      |      |      |             |      |
| supports the                 |      |      |      |             |      |
| Strategic Plan.              |      |      |      |             |      |
| The Board, as a              | 12%  | 18%  | 35%  | 12%         | 23%  |
| collective, is               |      |      |      |             |      |
| appropriately                |      |      |      |             |      |
| active in                    |      |      |      |             |      |
| legislative                  |      |      |      |             |      |
| testimony and                |      |      |      |             |      |
| communications               |      |      |      |             |      |
| with individual              |      |      |      |             |      |
|                              |      |      |      |             |      |

| 5% |    | 10% | 37%                                                                         | 32%                                                                   | 16%                                                                                 |
|----|----|-----|-----------------------------------------------------------------------------|-----------------------------------------------------------------------|-------------------------------------------------------------------------------------|
|    |    |     |                                                                             |                                                                       |                                                                                     |
|    |    |     |                                                                             |                                                                       |                                                                                     |
| 5% |    | 53% | 21%                                                                         | 10%                                                                   | 11%                                                                                 |
|    |    |     |                                                                             |                                                                       |                                                                                     |
|    |    |     |                                                                             |                                                                       |                                                                                     |
|    |    |     |                                                                             |                                                                       |                                                                                     |
|    |    |     |                                                                             |                                                                       |                                                                                     |
|    |    |     |                                                                             |                                                                       |                                                                                     |
|    |    |     |                                                                             |                                                                       |                                                                                     |
|    |    | 37% | 47%                                                                         | 10%                                                                   | 6%                                                                                  |
|    |    |     |                                                                             |                                                                       |                                                                                     |
|    |    |     |                                                                             |                                                                       |                                                                                     |
|    |    |     |                                                                             |                                                                       |                                                                                     |
|    |    |     |                                                                             |                                                                       |                                                                                     |
|    |    | 21% | 58%                                                                         | 10%                                                                   | 11%                                                                                 |
|    |    |     |                                                                             |                                                                       |                                                                                     |
|    |    |     |                                                                             |                                                                       |                                                                                     |
|    |    |     |                                                                             |                                                                       |                                                                                     |
| 5% |    | 10% | 58%                                                                         | 16%                                                                   | 11%                                                                                 |
|    |    |     |                                                                             |                                                                       |                                                                                     |
|    |    |     |                                                                             |                                                                       |                                                                                     |
|    |    |     |                                                                             |                                                                       |                                                                                     |
|    |    |     |                                                                             |                                                                       |                                                                                     |
|    |    |     |                                                                             |                                                                       |                                                                                     |
|    |    |     |                                                                             |                                                                       |                                                                                     |
|    | 5% | 5%  | 5%   53%     5%   53%     4   4     5   37%     4   4     4   4     5   21% | 5%   53%   21%     5%   53%   21%     6   37%   47%     6   21%   21% | 5%53%21%10%5% $10$ $10$ $10$ $10$ $10$ $10$ $10$ $10$ $10$ $10$ $10$ $10$ $10$ $10$ |

| The Board         |  | 16% | 37% | 37% | 10% |
|-------------------|--|-----|-----|-----|-----|
| continually       |  |     |     |     |     |
| strives to        |  |     |     |     |     |
| improve and       |  |     |     |     |     |
| update its        |  |     |     |     |     |
| understanding of  |  |     |     |     |     |
| issues and        |  |     |     |     |     |
| research          |  |     |     |     |     |
| regarding K-12    |  |     |     |     |     |
| education policy. |  |     |     |     |     |



## THE WASHINGTON STATE BOARD OF EDUCATION

A high-quality education system that prepares all students for college, career, and life

### Board Norms for the Washington State Board of Education Adopted by the Board, November 2015

- Board meetings will focus on State Board of Education goals as articulated in the Strategic Plan, while recognizing that other matters may also be part of a meeting agenda.
- At board meetings, and in all communications with the public and staff, Board members will maintain the dignity and integrity appropriate to an effective public body.
- Every board member should play a meaningful role in the Board's overall operations. Each member expects of others a dedication to the work of the Board and will endeavor to understand the views of other members and to engage in civil discussion. The Board embraces healthy debate on policy issues.
- The purpose of Board meetings, is to discuss policies that help all students to succeed and to graduate college- and/or career-ready. Agendas, presentations, and discussions for each board meeting should reflect this overarching purpose.
- Board meetings should include the following procedures:
  - Board meetings should start on time and end on time.
  - Meeting materials should be made available one week in advance (see Bylaw Article V section 2) and should consistently be of high quality.
  - Board members are expected to consistently attend and prepare for Board meetings and to read the materials in advance of the meeting (see Bylaw Article III, section 2).
  - Each staff presentation should start with clarity of the purpose of the presentation and the decision to be made or issue to be considered.
  - Board members should hold their questions (except for brief clarifying questions) until the end of each presentation, or until the presenter offers a designated "pause" for questions.
  - Each Board member expects of others a commitment to speak with purpose during each discussion. The Board Chair – or his/her designee – will provide leadership to ensure that the discussions and deliberations are leading to a focused outcome.
  - Board meetings should be a forum for Board discussion. Staff and guest presentations should be structured to facilitate this discussion, not supplant it.
- When considering policy proposals, each board member expects of others an opportunity for advance review. The Board agrees to a "no surprises" mode of operation all significant proposals should be sent in advance of the meeting (preferably before Board packets are sent) to the Chair and Executive Director for their consideration in constructing the agenda and advance materials for the meeting.

- Board members may submit proposed agenda items to the Chair or Executive Director (see Bylaw Article V, section 2) for consideration by the Executive Committee. The Executive Committee will respond to member proposals, as appropriate.
- Although the Board is composed of appointed and elected members, Board members strive for commonality and unity of purpose through their deliberations.
- Board members will maintain the confidentiality of executive sessions.
- Members of the SBE should support board decisions and policies when providing information to the public. This does not preclude board members from expressing their personal views. The executive director or a board designee will be the spokesperson for the board to the media (same as BylawArticle III, section 3).
- Each year, the Board may choose 1-3 issues to explore and learn more about over the next year with a goal of identifying one or possibly two new initiatives to include in the next iteration of the Strategic Plan. The exploration is not necessarily a commitment to future Board action, but rather lays the groundwork to identify and build the SBE's capacity on possible initiatives where the SBE could have a significant impact. Process for selection of these 1-3 issues:
  - During a set time period, Board members send the Executive Director suggestions of issues for the Board to consider.
  - Executive Director gathers suggestions, and where appropriate groups or combines related issues.
  - Executive Director analyzes how the suggestions fit into the present Strategic Plan and SBE staff capacity to work on each issue.
  - Executive Committee reviews suggestions and reports back to Board at a subsequent meeting about suggestions and possible recommendations for 1-3 issues.
  - At a subsequent meeting the Board votes on 1-3 issues to work on in coming year.
- For these selected 1-3 issues, the SBE staff will provide Board members with 1) background materials to read (or links to resources); 2) identification of key outside experts and possible partners for an SBE initiative; 3) identification of key questions and issues (including suitability of the area for SBE involvement); 4) description (tentatively, for initiation of discussion) of possible approaches and solutions, including how other states are addressing the issue; and 5) any other information requested by the Board or Executive Committee, or considered appropriate by the Executive Director.
- At a future Board meeting, probably as part of the annual Strategic Plan review, the Board may vote to include one or more of these issues in the SBE Strategic Plan work plan.